



The Cumberland Housing Group

Cumberland Housing Alliance, Inc.
Housing Authority of the City of Cumberland

Date: July 10th, 2025

To: All Residents of Willow Valley

From: Director of Maintenance Services

Re: NSPIRE Inspection

On July 30th through August 6th, 2025, there will be an inspection that is mandated by HUD. Please be aware that the inspector is a contractor for HUD, not an actual HUD employee. The inspector is not here to listen to any complaints or issues you may have. These inspections are being performed to score our developments. Our scores are the basis for how much funding Cumberland Housing receives in the next budget year. The higher the score, the better we are rated, the more money we receive to fund projects and upgrades for each development. Other benefits of a high score allow us to skip several inspections throughout the year, which means less intrusion to our tenants.

If you have any questions about this upcoming inspection, please call your property manager. It has been three years since we have had this type of inspection so many of you may be new to this process.

Cumberland Housing is not given any prior notice as to which date or what time of day your unit may be entered by the inspector. Entry into all units will be **mandatory**. If entry cannot be gained, you will be issued a notice to vacate.

In preparation for this inspection, **ALL** units **WILL BE ENTERED** by Maintenance Personnel/Staff during the weeks of July 14th and July 21st, 2025, between the hours of 8:00 a.m. and 5:00 p.m. to ensure your apartment is following HUD standards and guidelines. ***This includes housekeeping and clutter issues.*** If there are repair items that need addressed before the inspector is on site, maintenance will be doing the repairs as staff identifies them. This means that staff may be in and out of your apartment multiple times over different days.

If your apartment needs attention as it pertains to housekeeping, pet, or sanitary issues, Property Management will be responsible for contacting you.

Thank you for your anticipated cooperation.



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