



The Cumberland Housing Group

Cumberland Housing Alliance, Inc.
Housing Authority of the City of Cumberland

CHANGES DUE TO NEW COMPUTER SYSTEM

As you know, The Housing Authority is changing to new computer software during July and August.

Important upcoming changes:

- After you receive August rent statements, **NO** monthly statements will be provided to tenants. RentCafe will have all your information, including account balances. We encourage you to sign up, when the system is activated (more information on RentCafe will be sent out in the near future).
- Residents will be able to use the RentCafe portal to pay rent with various types of payment forms, as well as submit and sign paperwork.
- RentCafe is estimated to be ready in mid-August at which time you will receive a letter with your registration code to sign up.
- Providing an updated, active email address, and a phone number to your Property Manager is vital for our new system. ***Please do this now!***

PLEASE BE PATIENT WITH US
AS WE LEARN AND NAVIGATE OUR NEW SYSTEM! |



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