



The Cumberland Housing Group

Cumberland Housing Alliance, Inc.
Housing Authority of the City of Cumberland

UPCOMING CHANGES TO RENT PAYMENTS DUE TO NEW COMPUTER SYSTEM

This will have an effect on your August rent payment!

The Housing Authority will be transitioning to a new computer software at the end of July and during August.


You will still be able to pay by check and money order. There will be changes to other forms of payments. Read below:

- The new system will have an online portal for applicants and residents called RentCafe. Residents will be able to use the portal to pay rent with debit/credit card and ACH (withdraw from your bank account).
- The current bank payments at First United Bank will end on July 15, 2023.
- The current credit card link from our website will no longer be available for use as of July 15, 2023.
- The current payment that comes directly out of your bank account automatically will end after payment of your July rent.
- Once the system is able to be used, we will notify all tenants on how to easily sign up for RentCafe.

Make arrangements **now to pay by check or money order for your August rent.**

**PLEASE BE PATIENT WITH US
AS WE LEARN AND NAVIGATE A NEW SYSTEM!**



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