



CUMBERLAND HOUSING GROUP

Monthly Newsletter for November 2020



Exterminator Schedule

Nov. 12 th	Jane Frazier Village, Buildings 7 – 17
Nov. 13 th	Jane Frazier Village, Buildings 1 – 6 & Banneker Gardens
Nov. 19 th	River Bend Court

Preventive Maintenance Inspections

Tenants **must wear a mask** when a housing staff member is in your unit, or you may choose to step outside.

Nov. 3rd Jane Frazier Village, Bldg. 8

As a reminder, a copy of the Inspection will be left in your unit for your information. If any repairs need to be done, maintenance will be returning within 20 days to complete the repairs.

Cost-of-Living Adjustment (COLA) Information for 2021

Social Security and Supplemental Security Income (SSI) benefits for approximately 70 million Americans will increase 1.3 percent in 2021.

The 1.3 percent cost-of-living adjustment (COLA) will begin with benefits payable to more than 64 million Social Security beneficiaries in January 2021. Increased payments to more than 8 million SSI beneficiaries will begin on December 31, 2020. (Note: some people receive both Social Security and SSI benefits)



November 11th

The Cumberland Housing Group and Staff would like to thank all the Veterans who previously and are currently serving our Country! God Bless You and God Bless America! The Cumberland Housing Offices will be closed on Veteran's Day.

**Reminder.....Residents of
Jane Frazier Village &
River Bend Court (Fort Cumberland)**

**Window Air Conditioners –
Must be Removed by October 31st**

In accordance with your lease, all window air conditioners were to be removed from all windows by October 31st. Any tenant that does not comply will be tagged this week. If Maintenance Personnel is dispatched to remove any air conditioners from your unit, a charge of \$20.00 **per air conditioner** will be posted to your account. Please remember that in addition to removing the unit, all screens must be in good repair and re-installed. Please contact the Maintenance Department during normal business hours if you require assistance in re-installing any screen. If no repairs are needed, there is no charge for this service.



*All Housing Authority Offices will be **closed** on **Thursday, November 26th and Friday, November 27th** for the Thanksgiving Holiday!*





LOCAL TEXT 911 NOW AVAILABLE

Local text 911 is now operational in Allegany County, so folks can text 911 if they have an emergency. Residents are still encouraged to call 911 as your first option, but in situations where you are unable to do so, you now have the option to text 911.

RISK CONTROL POLICY

The Housing Authority of the City of Cumberland and the Cumberland Housing Alliance, Inc. (collectively referred to as Cumberland Housing) considers the safety of its residents, its staffers, and other members of the public who come in contact with its facilities or services to be of utmost importance. Cumberland Housing will not tolerate unsafe acts or conditions created by its staffers or tenants. It is a positive responsibility of Cumberland Housing staffers and tenants to bring any and all unsafe conditions promptly to the attention of Cumberland Housing management. All concerned are expected to adhere to the safety rules and procedures relevant to their employment or residency responsibilities, including such matters as safe driving, proper use of equipment and appliances, and adequate supervision of and concern for small children. Fulfillment of safety responsibilities should be considered in the performance evaluation of each Cumberland Housing staffer. Cumberland Housing commits to make every effort to comply with all local, state and federal safety and health regulations and to enforce the policies and procedures set forth in its own Risk Control Guide and related health and safety plans.



Are You a Victim of Domestic Violence?

If you or someone you know is in a Domestic Violence situation and needs help, please call the Family Crisis Resource Center Hotline 301-759-9244 for assistance.



Daylight Savings Time Ends at 2 a.m. on Sunday, **November 1st**. Turn your clocks back one hour before you go to bed on Saturday.



Facebook.com/cumberlandhousing

Great American Smoke Out

Sponsored by the American Cancer Society, the “Great American Smoke Out” day will be November 19th. This event encourages smokers to use this day to make a plan to quit or to plan in advance and quit that day.



Need Help to Quit Smoking?

Are you or someone you know trying to quit smoking? Did you know there are 2 FREE ways to quit? Just call the Allegany County Health Department at 301-759-5050 or Maryland’s Quit line at 1-800-784-8669.

Visiting the Housing Office

Please call before coming to the offices. We are open Monday, Wednesday and Friday from 9-3. **You must have an appointment!** Most matters can be handled via phone, mail or email. Paperwork can be dropped in the drop boxes at the developments. This is for the protection of everyone. (If paying at the offices, rent must still be put in the drop boxes.) Mask are still mandatory and must be worn properly for your protection and ours.

ACH - Bank Generated Monthly Account Withdrawal and Online Payments

We now offer ACH and Online payment options for your convenience. Call your office to request ACH or go online to cumberlandhousing.org to pay online. Please remember if you are ACH to leave the rent money that you owe to the Housing Authority (HACC) in your bank account until after the 5th of the month. The rent comes out on the 5th – unless the 5th is on a Saturday or Sunday or holiday. If the 5th is on a Saturday or Sunday or holiday, the rent will come out on the following Monday or day that is not a holiday. To pay online, you will need your account number which is found on the bottom portion of your rent statement.

Crime Solvers Tip Line

301-722-4300

www.allegany-mineralcountycrimesolvers.com