



# CUMBERLAND HOUSING GROUP

# Monthly Newsletter for September 2020



**Due to the Holiday, ACH payments will not come out of our account on the 5<sup>th</sup>. The money will come out of your account on the 8<sup>th</sup>.**

### Exterminator Schedule

Sept. 10 <sup>th</sup>	Jane Frazier Village, Buildings 7 – 17
Sept. 11 <sup>th</sup>	Jane Frazier Village, Buildings 1 – 6 & Banneker Gardens
Sept. 17 <sup>th</sup>	River Bend Court

### Preventive Maintenance Inspections

Tenants **must wear a mask** when a housing staff member is in your unit, or you may choose to step outside.

Sept. 1 <sup>st</sup>	Jane Frazier Village, Bldg. 9 and unit 11E
Sept. 9 <sup>th</sup>	Jane Frazier Village, Building 12

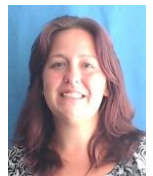
*As a reminder, a copy of the Inspection will be left in your unit for your information. If any repairs need to be done, maintenance will be returning within 20 days to complete the repairs.*

### The Question was Asked about Individual Mailboxes

The Postal Service will not permit us to have individual mailboxes. All multifamily housing developments, apartment complexes, new housing developments, and even Cornerstone Hill is required to erect cluster boxes.

### New Staff Members

You may have seen some new faces walking around the Developments. Krystyna Avers was hired as the Property Manager for River Bend Court. Dakota Vaughn will be training her to be the Property Manager. Krys has worked for various agencies doing social work.



Mark Penner was hired as a Maintenance Assistance and will currently be working at all developments so that he gets familiar with them. Mark comes with experience from working at another Housing Authority.

Welcome to the TEAM Krys and Mark!

### River Bend Court Tenants

Rent Payments are **due by the 5<sup>th</sup> of the month**. On the 6<sup>th</sup> day, a late fee of \$5.00 will be charged to your account and you will be charged a \$1.00 for each day the rent remains unpaid during the month it is due.

All rent payments need to be made out to **"River Bend Court"**.

If you still **owe a balance on your Fort Cumberland Homes account**, you need to get that account paid in full immediately, to avoid your account being filed in court. This payment has to be made out to "HACC".

### Outstanding Balances with Columbia Gas

As a reminder, if you have an unpaid bill with Columbia Gas, you need to get this debt paid in full before you are relocated to your new apartment. All tenants will be required to have the gas in your name with Columbia Gas as you will be responsible for paying the gas bill for your apartment.

You will also still be required to have the electric in your name with Potomac Edison.

### Improvements

Curious to what improvements are being made to River Bend Court (formerly Fort Cumberland Homes)? Join our Facebook page at "Cumberland Housing". Then you can scroll through to read a list of the planned upgrades!



## **Do You Know Where Your Child is or What Your Child is Doing?**

While schools, libraries and our community rooms remain closed, children are continuing to spend a lot of time outdoors. Please be aware of where your child is, what your child is doing and make sure they clean up after themselves. Cumberland Housing is not responsible for children bullying others. If you feel that your child has been harmed or is unsafe, please call the Police Department. It is your responsibility as the parent/guardian to supervise your children outdoors no matter what age they are. Kids have a lot of free time on their hands right now and it is difficult and stressful for the parents and children both. If you feel like you or your child needs additional services to cope, please call 211 for local resources to help or contact Jaime Thomas at 301-724-6606 or email [Jaime.thomas@cumberlandhousing.org](mailto:Jaime.thomas@cumberlandhousing.org)

## **Important Reminder about Grounds at all Developments**

Tires, wheels, car parts, flammables, etc. are not to be stored on site. Tools and **toys of any kind** are to be stored **in the unit**. If these items are found unattended, they may be impounded and a charge will be made for their return. All unclaimed items will be disposed of after ten (10) calendar days. This information can also be found in your lease book on page 5 of Addendum A-Rules and Regulations. **NOTE:** Tires cannot be disposed of at the dumpster area as the trash company will not remove them in bulk pick up. They are also not to be placed inside the dumpster container, as the trash company will not dump the dumpster at all if tires are inside of them.

### **Need Help to Quit Smoking?**

Are you or someone you know trying to quit smoking? Did you know there are 2 FREE ways to quit? Just call the Allegany County Health Department at 301-759-5050 or Maryland's Quit line at 1-800-784-8669.

### **COVID 19 Testing in Maryland**

There is now a website that you can go to, to find the closest testing site to Cumberland. This site will tell you if you need an appointment, hours of operation and what insurances are accepted, etc. <https://coronavirus.maryland.gov/pages/symptoms-testing>

### **Complaints**

All complaints must be put in writing, signed, and dropped in the door slot at the Main Office at your apartment building in order for your complaint to be addressed by management.

## **September Is:**

**National Recovery Month:** While substance abuse and mental health services are nothing new, the stigma attached to them remains. September provides not only an opportunity to help eliminate the stigma but to demonstrate the human face behind the disease. The month serves as a celebration of the steps taking to improve access, information, and treatment. If you or a loved one is struggling with addiction, please dial 211 to access resources for help.

**National Suicide Prevention Month:** September is National Suicide Awareness Month. Also known as Suicide Prevention Month, the month brings awareness to a topic not often talked about.

Everyone is affected by suicide, not just the victim. Suicide impacts family and friends long after the loss of a loved one. On average, one person commits suicide every 16.2 minutes. Two-thirds of the people who commit suicide suffer from depression. If you or a loved one is struggling and need help, please call 211 to access resources for help.

### **Crime Solvers Tip Line**

301-722-4300

[www.allegany-mineralcountycrimeslovers.com](http://www.allegany-mineralcountycrimeslovers.com)

*The Cumberland Housing Group Offices  
Will be closed on Monday, September 7, 2020  
to celebrate Labor Day!*

### **Are You a Victim of Domestic Violence?**

If you or someone you know is in a Domestic Violence situation and needs help, please call the Family Crisis Resource Center Hotline 301-759-9244 for assistance.



## You Can Now Pay Your RENT with a Credit Card/Debit Card Online

Tenants, you now have the flexibility to pay rent online with a Credit Card/Debit Card from the comfort of your home. Go to our website: [www.cumberlandhousing.org](http://www.cumberlandhousing.org) and simply click on the "PAY HERE" button. You must have your account number which is found on your rent statement. (See samples below)

\*\*Please note: For this online service your card will be charged a 3% fee\*\*

This is a sample of what the Screen looks like when Paying online.

Sample Statement Here

Site: CUMBERLAND HOUSING AUTH

\*First Name:

\*Last Name:

\*Address:

\*City:

\*State:

\*Zip Code:

\*Phone Number:

Email Address (Receipt):

**Payment Information**

\*Card Number:


\*Expiration Date:  (MMYY format)

\* CVV2:  [What is this?](#)

**Billing Information**

\*Amount: \$

\*Account #:

I'm not a robot 

reCAPTCHA  
Privacy - Terms

**Housing Authority of the City of Cumberland**  
**635 East First Street**  
**Cumberland MD 21502**

635 East First Street  
 Cumberland, MD 21502  
 301-724-6606

Customer ID: 3619  
 Unit Number: 003-0601  
 Payment Due Date: 08/01/2020  
 Statement Date: 07/31/2020  
 Closing Date: 08/31/2020

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003-0601 - Tenants Accounts Receivable Account Number **A000004860**


Date	Description	Amount
	Previous Balance	\$155.00
08/01/2020	Transfer from Security Deposit, Acct #A000004042	-155.27
08/01/2020	Rent	119.00

Total Amount Due: **\$119.00**

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Comments

Detach here



**CUMBERLAND HOUSING**  
Unlocking the Doors for Your Future

Please Return This Portion  
With Your Payment

**Account Number 0001270**

**Rental Statement - Payment Copy**

DO NOT MAIL CASH

DATE DUE	TOTAL AMOUNT DUE
08/01/2020	<b>\$119.00</b>

Thank You!

Account Number →

*\*\*You may schedule an appointment at the main office to pay with a credit/debit card. We do not surcharge Visa Debit Card payments if payment is made in the office, when you use a PIN Number. We impose a surcharge of 3% on the transaction amount on Visa Credit Card products, which is not greater than our cost of acceptance. \*\**